



**STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
COLLECTION SERVICE BOARD
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243
615-741-1741 (FAX) 615-253-1179**

**MEETING TO BE HELD AT
710 JAMES ROBERTSON PARKWAY, 2nd FLOOR CONFERENCE ROOM**

**MEETING AGENDA
May 5, 2009**

9:30 Call To Order – Bart Howard, Chairman

- Roll Call – Donna Hancock, Interim Director
- Announcements

9:40 Appearance to Appeal Exam Cut Off, Discuss Credit Report

(Tab 1) Jason Neal Burnett---Location Manager Applicant
Larry Travis---Co-Owner/ Applicant Executive Support Services, Inc.

9:50 J. W. Duke, Charles Martin, George Buck Representatives----Frost-Arnett, F.A. Management and Nashville Adjustment Bureau

Requested an appearance to discuss “First Party “or “Early Out” services

10:00 Agenda – Review / Adopt

10:15 Tab (2) Minutes From March 3, 2009 Adopt

10:30 Administrative Report – Donna Hancock, Interim Director

Tab (3) Complaint Status Report

Tab (4) Michael Rainwater---Requests permission for early testing.

10:45 Legal Report (Hand out) – Terrance Bond, Staff Attorney

Tab (5) Uniform Collection Agency Application.

Tab (6) Attorney General’s Opinion

Tab (7) Registration of Branch Offices

Quest Report in lieu of Credit Reports

Rules Discussion

12:00 Location Manager - Application Review: Determine eligibility for testing / licensing

Tab (8) DePalma, James P.

Tab (9) Emery, Danele Marie

Tab (10) Evans, Brett Andrew

Tab (11) McGraw, Michael G.

Tab (12) Odom, Glen Scott

Tab (13) Bohling, David, Jr.

Tab (14) Joplin, Deanna

Tab (15) Mullen, Ryan Nichols

1:00 New Business or Unfinished Business

1:15 Adjourn

Notice: Commission / Board meetings will be conducted by permitting participation of the Commission / Board members by electronic means of communication, if necessary. Any member participation by electronic means shall be audible to the public at the location specified above. Some meetings may be cancelled 30 days prior to the actual meeting. Before planning to attend a meeting, please be certain the meeting is being held as originally scheduled. Unless otherwise noted, all times listed are U.S. Central time.